



Queenstown, Wanaka, & Surrounds

AllWaste  
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## Residential Bin Agreement

Between Trojan Holdings (the owner) and the "Customer" named below:

Name: \_\_\_\_\_

Bin Address: \_\_\_\_\_

\_\_\_\_\_ Post Code: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Postal Address: \_\_\_\_\_

\_\_\_\_\_ Post Code: \_\_\_\_\_

Bin Serial # \_\_\_\_\_ Bin Size: 120L  240L  360L

Direct Debit Form Attached:  Y/N

Delivery Fee Paid:  Online/CCd or will collect bin:  Y/N

**(BNZ – AllWaste 02 0948 0317379 03)**

The Owner agrees to provide to the Customer a kerbside collection service of the wheelie bin on the terms and conditions set out in this agreement and as amended from time to time in accordance with this agreement.

1. Collections are carried out on Mondays.  
(If Monday is a public holiday then the collection will occur the next business day.)
2. Please phone before 10am on collection day to guarantee a booking.
3. The bin must be kerbside by 8am on requested collection days.  
If the customer requests service but does not place the bin out the service charge may still be applied.
4. Each collection is charged at \$9.26 for 120L, \$13.28 for 240L bins and \$26.67 for 360L excl GST and will be invoiced monthly.
5. Prices subject to change 1 July annually.
6. Payment is required 20<sup>th</sup> of the following month for service to continue.

Name: _____
Signature: _____
Date: _____

Office Use Only:
Customer Number: _____
Date: _____

## 1. Kerbside collection service

The Owner will provide a collection of the wheelie bin only when requested to do so by the customer and on the conditions set out in this agreement.

The collection schedule and conditions of the service may from time to time be amended at the Owners absolute discretion. Any changes to the terms and conditions of the kerbside collection service shall be effective and binding once they have been notified to the Customer. Public notification of any changes is deemed to be notice to the Customer.

Where streets are designated a Private Road and/or are too narrow for a collection truck to safely gain access the wheelie bin is to be left for collection by the Customer at a place agreed by the Owner.

The maximum weight allowed in a bin is 80kg.

Please do not overfill bins, this may result in the bins not being emptied.

## 2. Waste Classification

Please adhere to the following restrictions for kerbside collections....

### Permitted Waste

- General solid waste
- Greenwaste (e.g. lawn clippings, hedge clippings)
- Recyclable or reusable materials excluding bulky recyclable materials

### Controlled Waste

(Minor quantities of Household Special Waste normally present in household waste)

- Securely wrapped putrescible waste (fish or animal waste)
- Cold & wrapped ashes

### Prohibited Waste

- Special waste (e.g. septage, demolition material, tree stumps, tree trunks & branches greater than 150mm) except nominated Household Special Waste
- Cleanfill and/or hardfill (e.g. soil, stones, concrete, bricks, tiles etc)
- Bulky Recyclable Materials
- Hazardous waste

Hazardous waste includes, but is not limited to:

- Explosives
- Flammable liquids (paint, varnishes, lacquers etc)
- Flammable solids
- Substances liable to spontaneous combustion
- Substances which in contact with water emit flammable gases
- Infectious substances
- Corrosives
- Poisonous substances
- Toxic waste
- Oil
- Car Batteries
- Gas Bottles